



**Asia-Pacific
Economic Cooperation**

2015/SOM1/EC/044

Agenda Item: 11

One Agency, One Innovation: Indonesian Public Service Competition

Purpose: Information
Submitted by: Indonesia



APEC
PHILIPPINES
2 0 1 5

**First Economic Committee Meeting
Clark, Philippines
4-5 February 2015**

***ONE AGENCY, ONE INNOVATION:
Indonesian Public Service Competition***

Presented by:

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Deputy for Public Service Affairs**

**Ministry for Administrative and
Bureaucratic Reforms of The Republic of
Indonesia**

INDONESIA AT GLANCE



- 1. National governments
(34 ministries, 80 agencies)**
- 2. Local governments
(34 provinces, 410 regencies, and 98 cities)**
- 3. + 17.000 islands**
- 4. + 250 million people**
- 5. USD 3,499 per capita (2014)**
- 6. The 3rd Biggest democratic country in the world**
- 7. 4,5 million Civil Servants**

ASIAN EASE OF DOING BUSINESS 2014

Countries	Ease of Doing Business Rank	Starting Business	Dealing with Construction Permits	Getting Electricity	Registering Property	Getting Credit	Protecting Investors	Paying Taxes	Trading Across Borders	Enforcing Contracts	Resolving Insolvency
Cambodia	137	24	23	21	18	4	13	11	21	22	21
China	96	21	25	16	8	11	15	22	13	3	9
Hong Kong	2	2	1	1	14	2	2	1	2	1	3
Indonesia	120	23	16	17	15	14	8	24	8	19	18
Japan	27	28	21	10	22	9	8	31	14	19	1
Korea, Rep.	7	10	5	2	24	6	14	10	1	2	14
Malaysia	6	3	8	5	6	1	3	7	3	5	4
Philippines	108	22	18	9	19	14	19	23	7	17	11
Singapore	1	1	2	2	3	2	1	2	1	2	1
Timor-Leste	172	19	20	11	23	23	16	9	16	25	23
Vietnam	99	14	5	23	9	4	20	25	12	7	19

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ASIAN GLOBAL COMPETITIVENESS INDEX

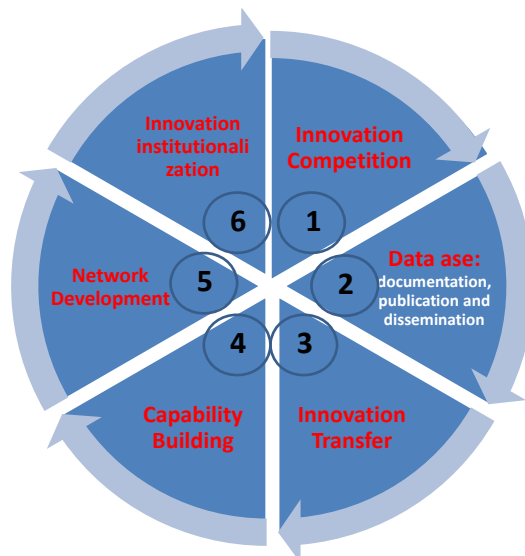
Country	GCI 2013-2014		GCI 2012-2013	
	Rank	Score	Rank	Change
Cambodia	88	4.01 Factor driven	85	-3
China	29	4.84 Efficiency driven	29	0
Hong Kong SAR	7	5.47 Innovation driven	9	2
Indonesia	38	4.53 Efficiency driven	50	12
Japan	9	5.40 Innovation driven	10	1
Korea, Rep.	25	5.01 Innovation driven	19	-6
Malaysia	24	5.03 Transition to Inn.	25	1
Philippines	59	4.29 Transition to Eff.	65	6
Singapore	2	5.61 Innovation driven	2	0
Timor-Leste	138	3.25 Efficiency driven	136	-2
Vietnam	70	4.18 Factor driven	75	5

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OAOI: The Sustainability of Innovation In Public Sector

- ❑ Since year 2000, Innovation in Public Sector has been increased significantly, because of wide local autonomy and direct election for the local leaders (Governors, Regents, and Mayors).
- ❑ Until 2013, Innovation seemed unstructured, partial and undocumented of the results.
- ❑ “One Agency One Innovation” is a Program that encourages the Ministry / Agency / Local Government to develop at least one innovation every year.

POLICY FRAMEWORK FOR INNOVATION DEVELOPMENT



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OAQI PROGRAM

Indonesian Public Service Competition 2014

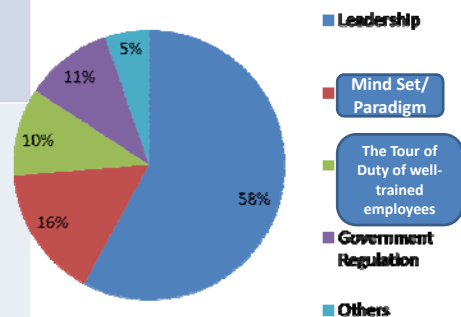


Lesson Learned :

☐ Main Problem of Innovation in Public Sector is Sustainability

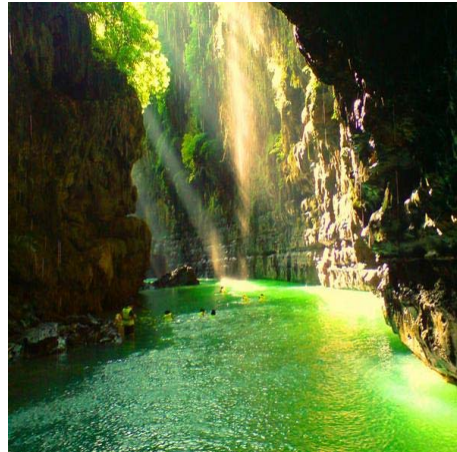
Studies	Description	Deve- loped	Stag- nant	De- clined
Jawa Post Pro Otonomi (JPPI)	Research in 2014 for 55 innovations in regency and municipalities in East Java Province based on Autonomy Award.	17	26	12
GIZ-DeCGG	Research ini 2013 for 12 innovations in regency and municipalities which applied the method of Improving Public Service Based on Public Participation.	-	10	2

Some Factors influence the Sustainability of Innovation in Indonesia



Key Success Factors

1. Commitment of the Leader.
2. Developing Network and Hub (Regional/National/ International).
3. Participation of Society.



Indonesia Grand Canyon,
Pangandaran, West Java

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Publicities



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MARAMING SALAMAT PO* THANK YOU*
Kamsa hamnida*Khob chai*
Jae Zu Din Pa De* Obrigado*
Merci* Khop Khun Mak*
Kam ouen*
Terima kasih.

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